

Conquering Conflict at Work

CONFLICT

IS SOMETHING BREWING BENEATH THE SURFACE?

DISTRUST

MISUNDERSTANDING

PERCEPTIONS

ATTITUDES

EXPECTATIONS

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YOU should attend if...

- ▲ **You** want to improve your ability to handle conflict before it surfaces.
- ▲ **You** are experiencing conflict at your workplace.
- ▲ **You** are experiencing conflict with clients and customers.
- ▲ **You** are a leader that wants to create a work climate that promotes positive communication and conflict resolution.
- ▲ **You** are looking for a better work-life balance with less stress.

Curriculum Overview

Every organization faces conflicts now and then; some more than others. Miscommunication, disagreements, and misunderstandings are inevitable, but when they are not resolved immediately, they lead to workplace issues that spread negative vibes throughout that can be toxic.

In this 5 course curriculum, you will learn how to define, prevent, acknowledge, discuss, and resolve conflict. We provide you the skills & strategies needed to lay a strong foundation, and resolve issues quickly with teammates and customers before it reaches that unbearable level.

Whether you thrive in a traditional classroom setting, prefer the convenience of online learning, or appreciate the flexibility of eLearning, our comprehensive training is designed to accommodate your unique needs.

Want to schedule for your entire team? GIVE US A CALL!