

Management Training



Course Brochure

Choose the learning pathway that fits your schedule

1



In-Person Live Programme

[In-person programme](#)

2



Online Live

[5-day instructor led virtual programme](#)

3



Hybrid Delivery Option

[E-learner with a live online scenario and assessment with our course coordinator](#)

Why this course?

- ✓ Covers all core management disciplines in one comprehensive 5-day programme
- ✓ Combines people leadership with practical project and operational management skills
- ✓ Builds coaching capability alongside performance and delegation frameworks
- ✓ Delivered through hands-on activities, real-world scenarios, and peer learning across 5 intensive days

Who should attend?

- ✓ New and recently promoted managers making the transition into people leadership
- ✓ Experienced managers looking to formalise and strengthen their management toolkit
- ✓ Team leaders and supervisors responsible for performance and day-to-day operations
- ✓ HR professionals supporting management capability and succession planning



Ready to register or discuss a team booking?
Book a Consultation



Objectives & 5-day live programme



Objectives

- ✓ Master core management principles and confidently lead teams from day one
- ✓ Drive performance through structured evaluation and employee development
- ✓ Plan and execute projects with clarity, structure, and effective resource management
- ✓ Communicate with impact and delegate tasks to build team capability
- ✓ Coach and mentor team members to unlock potential and support succession planning



Course Contents

- ✓ Management Fundamentals & the Transition into Leadership
- ✓ Team Building, Performance Management & Employee Growth
- ✓ Project Management, Operational Planning & Resource Allocation
- ✓ Communication, Delegation & Constructive Feedback
- ✓ Coaching, Staff Development & Succession Planning



5-day live programme modules

 Day 1	Management Fundamentals & Leadership	Core management principles, leadership styles, and navigating the transition from individual contributor to effective people manager
 Day 2	Team Building & Performance Management	Building high-performing teams, conducting structured performance evaluations, and supporting employee growth and accountability
 Day 3	Project Management & Operations	Project management fundamentals, operational planning, resource allocation, and managing priorities under pressure
 Day 4	Communication & Delegation	Clear and effective communication strategies, constructive feedback techniques, and delegation frameworks that build team confidence
 Day 5	Coaching & Development	Practical coaching and mentoring skills, structured staff development plans, and succession planning to grow future leaders



5-Day Live Programme Pricing (USD, excl. VAT)

Online Live: US\$ 3,395 | In-Person: US\$ 3,695

*Early Bird and Corporate Group Pricing Available on Request.



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Online Live & Hybrid Delivery Options

Flexible live delivery routes for busy professionals



Online Live Option

Length: 5-days (instructor led live)

Price: US\$ 3,395 (excl. VAT)

Attend a 5-day interactive live virtual programme from anywhere.

- ✓ Live instruction and real time interaction
- ✓ Service scenarios and practical exercises
- ✓ Group discussions and collaborative activities
- ✓ Q&A sessions and facilitator feedback.
- ✓ Digital course materials, templates and job aids



Course Materials

- Interactive Course Content
- Detailed Course Outline
- Comprehensive Learning Outcomes
- Insightful Quizzes or Assessments
- Case Studies
- Resource Lists
- Learner's Workbook
- Presentation Slides



Hybrid Delivery Option

Length: 4-5 hour online E-Learner + 30 minute live scenario and assessment)

Price: US\$ 700 (excl. VAT)

Complete the 4-5 hour comprehensive E-Learner course at your own pace.

- 1 Step 1:**
Access the E-Learner 6 module course on our LMS platform at your own pace.
- 2 Step 2:**
Apply learning through innovative and interactive practice, service scenarios, and modern learning mechanisms.
- 3 Step 3:**
Complete the E-Learner and join a 30 minute live scenario and assessment session with a course coordinator online.
- 4 Step 4:**
Demonstrate understanding of the course objectives by way of a discussion with the course coordinator.
- 5 Step 5:**
Receive a Certificate of Completion when all requirements are met.



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