



# How Your Squad Payments Work



This is because...



This means when organising your PAYG session schedule to let us know if you're coming or not...



You will be charged for the session when...



To pay for your sessions you can elect to...



If you run out of credits you will be...



In this scenario...

Do you have regular permanent spots booked into the future?

YES

You've been swimming with us since before **2015** OR have requested a permanent spot since

You OPT OUT

A credit is deducted exactly 12hrs before the session starts unless you cancel beforehand

Securely Store Your CC Details

Automatically topped up with your last denomination, i.e. 10, 25, 50 or 100

You have nothing further to do and your future bookings will be secure!

Not Store Your CC Details\*

Prompted to top up via email reminder\*\*

You must top-up manually within 7 days or lose your permanent spots

NO

You've joined us relatively recently on an adhoc basis often via the waitlist system

You OPT IN

Payment is taken at the time of booking, but credited to your account as a session credit (not cash) if you cancel 12hrs before the session OR do not make it off the waitlist

Securely Store Your CC Details

Able to quickly and easily pay for another block of sessions

You can proceed to book further spots\*\*\*

Not Store Your CC Details

Will have to manually re-enter your CC Details each time

You can proceed to book further spots\*\*\*

\*You can remove any CC details that you do not wish to be stored by logging in at [mومence.com/sign-in](https://mومence.com/sign-in) (this cannot be done via the app at this stage) \*\*Emails are notorious these days for getting caught in spam filters and trash cans. It is YOUR responsibility to remain in credit as a permanent bookings member. You can sanity check this by opening the app, clicking Account and under My Memberships you will see how many credits you have remaining \*\*\* As a non-permanent member of the Squad, you can enquire at any time as to whether there are any available permanent spots by emailing [paul@swim-in-common.com](mailto:paul@swim-in-common.com)